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County Offices
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10 February 2023

# Flood and Water Management Scrutiny Committee

A meeting of the Flood and Water Management Scrutiny Committee will be held on **Monday**, **20 February 2023 at 10.00 am in the Council Chamber, County Offices, Newland, Lincoln LN1 1YL** for the transaction of the business set out on the attached Agenda.

Yours sincerely

Debbie Barnes OBE Chief Executive

# Membership of the Flood and Water Management Scrutiny Committee (11 Members of the Council and 7 Other Voting Members)

Councillors R P H Reid (Chairman), T R Ashton (Vice-Chairman), P Ashleigh-Morris, A J Baxter, M Brookes, S Bunney, K J Clarke, A G Hagues, P A Skinner, H Spratt and G J Taylor

# **Other Voting Members**

District Councillors Mrs A M Austin (Boston Borough Council), P Vaughan (City of Lincoln Council), Mrs F M Martin MBE (East Lindsey District Council), Mrs L Hagues (North Kesteven District Council), M D Seymour (South Holland District Council), H Crawford (South Kesteven District Council) and I G Fleetwood (West Lindsey District Council)

# FLOOD AND WATER MANAGEMENT SCRUTINY COMMITTEE AGENDA MONDAY, 20 FEBRUARY 2023

Item	Title	Pages
1	Apologies for Absence/Replacement Members	
2	Declarations of Members' Interests	
3	Minutes of the previous meeting held on 21 November 2022	5 - 10
4	Announcements by the Chairman, Executive Councillors and Lead Officers	
5	Flood Team Update (including Section 19 Investigations) (To receive a report by Mathew Harrison, Flood and Water Manager, which provides an update to the Committee on the recent work of the Flood Risk team including information on the status of all current flood investigations being undertaken in the County)	2
6	Environment Agency Update (To receive a report by Morgan Wray, Area Flood and Coastal Risk Manager, which updates the Committee on Environment Agency activities in Lincolnshire including progress on key capital schemes)	
7	Anglian Water Update (To receive an update from Jonathan Glerum on Anglian Water's activities in Lincolnshire)	To Follow
8	Internal Drainage Boards (To receive a report by McGill, Lindsey Marsh Drainage Board, and Jane Froggatt, Witham and Humber Drainage Boards)	To Follow
9	Flood and Water Management Scrutiny Committee Work Programme (To receive a report by Kiara Chatziioannou, Scrutiny Officer, which enables the Committee to comment on the content of its work programme for the coming year)	1

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**Please note:** for more information about any of the following please contact the Democratic Services Officer responsible for servicing this meeting

- Business of the meeting
- Any special arrangements

Contact details set out above.

Please note: This meeting will be broadcast live on the internet and access can be sought by accessing Agenda for Flood and Water Management Scrutiny Committee on Monday, 20th February, 2023, 10.00 am (moderngov.co.uk)

All papers for council meetings are available on: <a href="https://www.lincolnshire.gov.uk/council-business/search-committee-records">https://www.lincolnshire.gov.uk/council-business/search-committee-records</a>



# FLOOD AND WATER MANAGEMENT SCRUTINY COMMITTEE 21 NOVEMBER 2022

# PRESENT: COUNCILLOR R P H REID (CHAIRMAN)

Councillors T R Ashton (Vice-Chairman), P Ashleigh-Morris, A J Baxter, M Brookes, S Bunney, K J Clarke and A G Hagues

District Councillors Mrs A M Austin (Boston Borough Council), P Vaughan (City of Lincoln Council), Mrs L Hagues (North Kesteven District Council), M D Seymour (South Holland District Council), H Crawford (South Kesteven District Council) and I G Fleetwood (West Lindsey District Council)

External Agencies – Morgan Wray (Environment Agency), Peter Reilly (Environment Agency) and Jonathan Glerum (Anglian Water)

Councillor C Davie attended the meeting as an observer.

Officers in attendance:- Matthew Harrison (Flood and Water Manager), Nicole Hilton (Assistant Director - Communities), Kiara (Scrutiny Officer) and Thomas Crofts (Democratic Services Officer)

# 10 APOLOGIES FOR ABSENCE/REPLACEMENT MEMBERS

Apologies were received from Councillor F Martin (East Lindsey District Council).

### 11 DECLARATIONS OF MEMBERS' INTERESTS

No declarations of members' interest were made at this stage of the proceedings.

#### 12 MINUTES OF THE PREVIOUS MEETING HELD ON 23 MAY 2022

### **RESOLVED:**

That the minutes of the Flood & Water Scrutiny Committee meeting held on 23 May 2022 be approved and signed by the Chairman as a correct record.

# 13 <u>ANNOUNCEMENTS BY THE CHAIRMAN, EXECUTIVE COUNCILLORS AND LEAD</u> <u>OFFICERS</u>

The Chairman made the following announcements:

# FLOOD AND WATER MANAGEMENT SCRUTINY COMMITTEE 21 NOVEMBER 2022

- On 18 November 2022, the FloodEx took place at the County Emergency Centre; the exercise was facilitated by the Emergency Planning Team. The event was a worthwhile exercise and proved very informative.
- Pete Reilly, Environment Agency, was in attendance today to discuss the issue reported at Council and further at the Public Protection & Communities Scrutiny Committee in September in relation to the high levels of weeds and dead fish in River Witham in the Boston area.

Councillor Davie, Executive Councillor for Economic Development, Environment and Planning, made the following announcements:

- On 9 November 2022 the Greater Lincolnshire Ground Water Project received a grant award from the Flood and Costal Resilience Innovation Programme of £7,184,000 to deliver until March 2027. A new Flood Resilience Programme Coordinator had been appointed to support the delivery of the project. Meetings were already underway with relevant trial communities.
- Consultants were working on chalk and limestone models across the county to better understand ground water.
- The Council had received 7 reports of properties being internally flooded, which were being investigate, but remained a live situation in the context of further rain predicted for the current week. These were in addition to reports contained in the following agenda item.

# 14 FLOOD RISK TEAM UPDATE (INCLUDING SECTION 19 INVESTIGATIONS)

Matthew Harrison, Flood and Water Manager, presented a report on the recent work of the Flood Risk team. The following matters were reported:

- There was a backlog of section 19 investigations, impacted by the storms in August 2022, with Market Rasen and Spalding being most badly affected.
- Flooding was exacerbated by compacted earth due to the summer droughts and exceptional rainfall.
- The Lincolnshire Ground Water project was moving forward to plan, and flood alleviation works at Scothern had been completed.

During consideration of the report, the following comments were raised:

- Residents of Market Rasen and Spalding had been badly hit by recent floods, with some properties flooding six times within the year. However, due to the backlog of section 19 investigations, residents were still waiting on responses to incidents from 2019. Some residents were now at breaking point and more resources needed to be targeted in these badly hit areas.
- Better coordination of emergency teams was a priority and the importance of the Memorandum of Understanding had to be stressed to all parties.

# FLOOD AND WATER MANAGEMENT SCRUTINY COMMITTEE 21 NOVEMBER 2022

- Near miss reports also needed recording, as they still represented flooding of residents' properties.
- Risks had been identified regarding pump stations in the event of long-lasting power outages. Stations were fitted with reserve generators to handle these situations.
- Regarding the flood alleviation works at Kirton, remedial works were being finalised and all other works had been completed. There had been no further flood issues reported since works commenced. The full costs of the works were still being calculated and were expected to be under budget – further information would be circulated when it becomes available.
- Updates regarding the investigation into the ownership of Cross O'Cliffe Hill dyke would be circulated.

Members also reported that they had found the recent Flood Ex – prepare and protect exercise very informative and helped clarify how to effectively deal with a flood event and recovery. Members also noted that there was no requirement to wait for a section 19 investigation for action to be taken regarding a flood event.

#### RESOLVED:

- 1. That the report and comments be noted.
- 2. That further updates be circulated, as requested.
- 3. That the committee wish to see outcomes of section 19 investigations actioned in a timely manner and reported to back to the Committee and local Member for information.
- 4. That the Committee wish to see the Memorandum of Understanding completed.
- 5. That the Committee wish to see a definition of 'near miss' regarding section 19 investigations be established.

# 15 ENVIRONMENT AGENCY UPDATE

Morgan Wray, Area Flood and Coastal Risk Manager, presented an update on Environment Agency activities in Lincolnshire. The following matters were reported:

- The Witham extraction license strategy looked to protect the following
  - Meet river basin management plans
  - o Protects the environment
  - Provide water extraction rights
- Local approaches to sustainable management of water sources were outlined.
- The priority water catchment areas were central and southern Lincolnshire, which were supplemented by various aquifers across the county.
- The strategy included provision for surface water extraction for residential supply and industrial and agricultural use.
- It was projected that climate change would impact flow rates over the coming years.

During consideration of the report, the following comments were raised:

# FLOOD AND WATER MANAGEMENT SCRUTINY COMMITTEE 21 NOVEMBER 2022

- The Ancholme was fed from Torksey.
- Applications for licences followed statutory deadlines and there were set timeframes for processing.

An update on the weed build up in Boston was presented by the Environment Agency. The following matters were reported:

- Floating weed had been a presenting problem in Boston for the second year in a row and had resulted in damage to biodiversity and overall water health and contributed to foul smell.
- Weed growth had been exacerbated by low flow rates due to droughts in the Summer.
- The lead organisation regarding the issue was the Canals and Rivers Trust and held a statutory duty to maintain healthy rivers and water levels.
- The Environment Agency maintained the river from a flood risk management perspective.
- The weed presented no risk to flooding, as such there was no funding available to the Environment Agency to undertake removal works.
- The Environment Agency had a statutory responsibility to investigate category 1 and 2 environmental incidents, such as a fish kill, although there was no funding to support necessary action.
- The Environment Agency had been meeting to with relevant parties to manage the situation before the it worsened; however, it had no resourcing to attend category 3 incidents or investigate them to stop them worsening.
- It was anticipated that similar situations would present in subsequent years.

### The following comments were raised:

- The reputation of Boston was at stake, as the foul smell damaged the attractiveness of the town.
- Boston and the Witham needed to be recognised as significant a watercourse and burden of drainage costs needed to be better distributed across the county.
- The watercourse was not navigable with the current levels of weed seen.
- Serious environmental incidents (category 1 and 2) included the following:
  - o over 100 fish killed
  - o a single eel killed
- Business located by the river and business dependant on the watercourse had been badly impacted by the damage.
- River weed also presented an issue in Lincoln on the Bayford Pool.

#### **RESOLVED:**

- 1. That the updates and comments be noted.
- 2. That the briefing note on the river weed situation in Boston be circulated to Members.

- 3. That an update on the river weed situation in Boston be presented at a subsequent meeting of the Committee.
- 4. That the Committee write to the Secretary of State asking them to support the Environment Agency in their ability to respond to category 3 environmental incidents.

# 16 ANGLIAN WATER UPDATE

Jonathan Glerum, Anglian Water, presented an update on Anglian Water's activities in Lincolnshire. The following matters were reported:

- Key investment locations of over £3.5 million concerning water quality improvement were outlined.
- The Get River Positive initiative was outlined, which sought to protect watercourses as community assets and strive to do no harm to them.
- Flood risk management and pollution management investment of £243 million investments over 5 years was committed.
- Anglian Water was pursuing the Largest AMP7 plan of any water company and featured a focus on partnership solutions.
- Work was underway to separate surface water drainage and sewage management in Louth under the WINEP.
- Co-funding for flooding near misses was being explored.

During consideration of the report, the following comments were raised:

- Out of 100 other site locations, Screddington had been found to be the most preferable site for the construction of a new reservoir, as it offered the greatest opportunities regrading mitigation of flood risk and limited disruption to land. Further information would be circulated regarding other potential sites, including proposals along the River Witham west of Lincoln.
- Feedback concerning the presence of sewage in flooding was being monitored.
- Road closures caused by burst water mains were always handled in a manner of least disruption.
- Increased instances of road works caused by burst water mains were in part due to ground movement caused by extreme weather conditions.
- Water pressure had been lower in specific areas due to works to water mains and was not due to a lack of water caused by draughts.
- It was clarified that storm tanks were open tanks that helped reduced spills caused by changes in flow. They also helped protect water quality.

#### **RESOLVED**

That the update and comments be noted.

#### 17 FLOOD AND WATER MANAGEMENT SCRUTINY COMMITTEE WORK PROGRAMME

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# FLOOD AND WATER MANAGEMENT SCRUTINY COMMITTEE 21 NOVEMBER 2022

Consideration was given to a report from Kiara Chatziioannou, Scrutiny Officer, which invited the Committee to consider and comment on the content of its Work Programme.

Members agreed that the following matters be programmed:

- Surface flooding
- Developments concerning the coastal barrage and sewage drainage into rivers including a representative from Centre Point

# **RESOLVED:**

That the Work Programme be approved, subject to the addition of the items listed above.

The meeting closed at 12.25 pm



# Open Report on behalf of Andy Gutherson, Executive Director - Place

Report to: Flood & Water Management Scrutiny Committee

Date: **20 February 2023** 

Subject: Flood and Water Team update (including Section 19

investigations)

# Summary:

To provide an update to Committee on the recent work of the Flood and Water team including informing the Committee of the status of all current flood investigations being undertaken in the County.

# **Actions Required:**

Members are asked:

- 1. To view the current list of completed and active flood investigations online at <a href="https://www.lincolnshire.gov.uk/flood-risk-management/flood-investigations">https://www.lincolnshire.gov.uk/flood-risk-management/flood-investigations</a>
- 2. Inform Democratic Services in advance if they wish to raise any particular sites at the forthcoming Committee meeting.
- 3. To note and comment as required on updates provided on the work of the Flood Risk Team

# 1. Background

A standing item to inform the Committee on the position of all current Section 19 investigations in the County. Whilst this report highlights the status of such investigations in the county, the opportunity is also being taken to update the committee on recent work and initiatives for which the Floods and Water Team are involved. This will hopefully provide members of the Committee with a much broader understanding on some of the recent work that has been undertaken in the County.

### Investigations under Section 19 of the Flood and Water Management Act 2010

The Committee will be aware that all such investigations are published on the County Council's website by means of an interactive map, whether the investigation is completed, actively under investigation or awaiting works to mitigate future flooding. When the Floods and Water Team are made aware of flooding that will trigger a S.19 investigation

the database is updated so information will show on the online system the same evening as this is updated on a daily basis at 7pm.

It is a duty under Section 19, Flood & Water Management Act 2010 (F&WMA) for the Lead Local Flood Authority (LLFA) to carry out investigations to identify which Risk Management Authorities (RMAs) have a flood risk management function in connection with the flood and whether they have exercised, or intend to exercise, that function in response to the flood. To assist with this, Lincolnshire County Council as the LLFA makes recommendations for proportionate works to manage future flood risk, to be delivered by individual RMAs or in partnership as considered appropriate or expedient. Such recommendations are also published although this is over and above the requirements of the F&WMA; all recommendations for mitigation works and the RMA leading those works are available to view on the interactive mapping. If Members have any site-specific questions they are requested to contact the Flood and Water Manager in advance of the meeting.

With regards to new flood investigations started in Quarter 3 of 2022/23 A total of 20 Section 19 Investigations were commenced during Q3 (October to December) which affected 23 properties (16 residential, 6 commercial and 1 Medical centre). This compares to 5 Section 19 Investigations which were commenced during Q3 of 2021/22 which affected 10 properties (1 residential and 9 commercial).

To provide an update on the status of S.19 reports since the committee last met in November 2022 please see Table 1 below.

Number of Reports On-going	109 (12.8% decrease since last reported)
Number of completed investigations with considerations still on-going with regards recommendations	215(14.3% increase since last reported)
Number of reports commissioned in Q3 2022	0 (at the time of writing)
Number of reports commissioned in Q3 (2021 – 2022)	3
Number of reports commissioned in Q3 (2020 – 2021)	21
Number of Reports Circulated to RMAs for Endorsement	7 (at the time of writing)
Number of reports currently being reviewed / revised by Flood Risk Team	41
Reports Awaiting Sign-off	3

Table 1: Status of S.19 investigations as 1st February 2022

The total annual number of S.19 investigations and properties affected between 2012 and Q3 of 2022/23 can be seen in table 2 below.

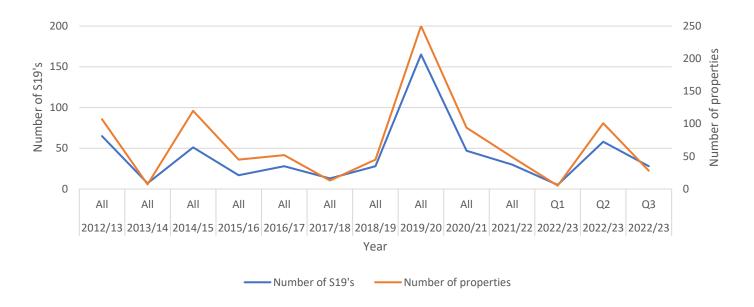


Table 2: Annual totals of Number of S.19 Investigations and properties affected

#### **Near Miss Data**

In addition to formal S.19 investigation data is collected by the floods and water team for the number of near miss reports received. When a report of flooding is received into the Council confirmation is sought from those making the report if water has entered the property. If it is identified water did not enter the property the occurrence would be reported as a near miss if:

- Water is approaching the property or is against the property but has not gone internal.
- The reporter has requested sandbags
- Internal flooding to a garage (detached or joined)
- Internal flooding to outbuildings
- Internal flooding to conservatories

An exercise has been undertaken within the Floods and Water Team to interrogate records received by the authority back to when the role of Lead Local Flood Authority came into effect in 2012. All reports received as *Flooding – Risk to property/life* were reviewed to see if the above near miss criteria had been met. This process was completed in 2021 and a summary of the near miss data collected is summarised in table 3 below.

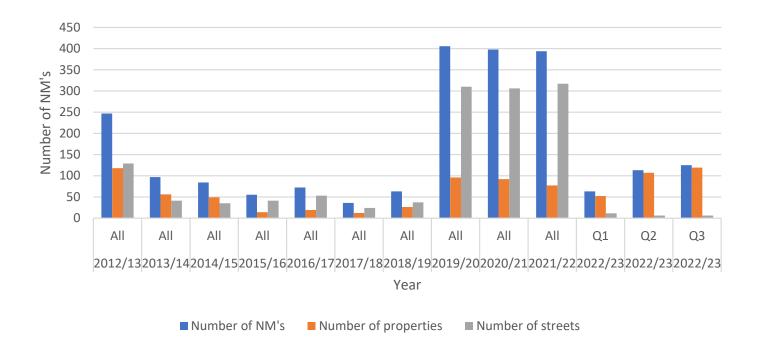


Table 3: Summary of near miss data collated between 2012 and Q3 of 2022/23

The collation of the near miss data can help inform decision making for future programmes of works by taking a proactive, rather than reactive approach to addressing flood risk and drainage issues which have not been identified through the formal Section 19 investigation process. It should be noted however that recommendations and actions will still be undertaken in response to a near miss incident and can be directed to the appropriate department or Risk Management Authority to take appropriate measures, therefore dealing with such incidents in a timely and proportionate manner which does not incur the resource and time pressures of a formal investigation.

A comparison of the annual number of S.19 reports versus the number of near miss reports received is shown in table 4 below.

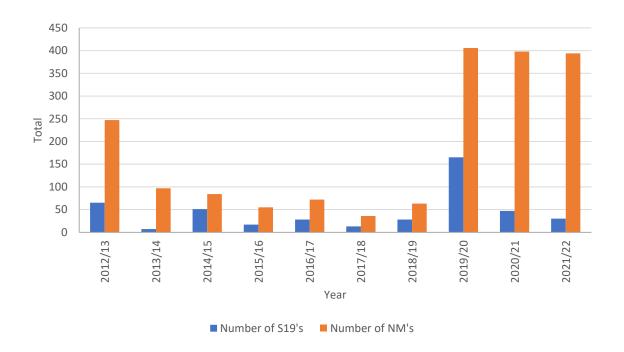


Table: Annual totals of Section 19 and near miss data

#### Other workstreams

### An update on the Greater Lincolnshire Groundwater Project

It is pleasing to report that the Outline Business Case for the Greater Lincolnshire Groundwater Project has been formally approved by the Environment Agency National Assurance Team and the project is now progressing to the delivery phase.

The project, part of the national Flood and Coastal Resilience Innovation (FCRI) programme, has been successful in bidding for a total of £7,551,000 of capital funding to be delivered by 31<sup>st</sup> March 2027. The FCRI Programme provides the opportunity to develop understanding of a broad range of groundwater risks and opportunities across the Greater Lincolnshire area and working towards a range of practical actions delivered in partnership. It is intended that these actions should incorporate multiple benefits, such that environmental and social resilience is built into the approaches developed.

Work will shortly be commencing on reviewing and improving monitoring and modelling across the existing Lincolnshire Chalk and Limestone groundwater areas to better understand the risk and where opportunities may lie to utilise existing groundwater areas as a resource. The project has also engaged with the University of Lincoln to investigate the impacts of salinisation from groundwater in Fenland areas and how that may affect food production. Work has also commenced on exploring opportunities for above ground

storage and wetland creation utilising local groundwater conditions. Through the project grant the team have been successful in recruiting two full time project officers as well as a community engagement officer through the National Flood Forum. Whilst led by Lincolnshire County Council this is a collaborative partnership project with a large numbers of partners and stakeholders involved.

# An update on the Lincolnshire Riparian Project

The Lincolnshire Riparian Project continue to take a partnership approach across Greater Lincolnshire to develop guidance and engagement linked to responsibilities for riparian owners and watercourse maintenance. Two key documents that have been developed and recently endorsed by the Flood and Water Management Partnership are:

- Enforcement Document Best Practice Guide
- National Community of Best Practice

In addition, targeted community engagement is currently being undertaken within 4 parish areas in the county to discuss riparian roles and responsibilities and to see how communities can be supported. The 4 areas who agreed to participate are:

- Billinghay Parish Council
- Digby Parish Council
- Horncastle Town Council
- Sturton by Stow Parish Council

Initial meetings have taken place with each, and further engagement is being arranged including wider public meetings and drop in sessions supported by officers from the project.

### **Long Bennington Flood Alleviation Scheme**

It is pleasing to report that confirmation has been received from the Environment Agency that the Outline Business Case for the Long Bennington Flood Alleviation scheme has been sent for final approval and allocation of grant monies. Running parallel to this the tender for the scheme has gone 'live' and will run until 7<sup>th</sup> March and it is still the intention to commence the main site works in May 2023. The Long Bennington Flood Alleviation scheme forms part of the Councils 6 year capital flood risk programme and will contribute to addressing surface water flooding issues previously experienced in the village.

#### 2. Conclusion

The Flood and Water team will continue to prioritise work on Section 19 investigations, however it should be noted that there is always likely to be great variance in the number and complexity of investigations undertaken which are influenced by weather events. In addition, progress continues to be made on key initiatives such as the Greater Lincolnshire Groundwater Project, the Lincolnshire Riparian Project and the development of pipeline flood alleviation schemes through the capital flood risk programme as well as more local partnership works. The Flood and Water Team will continue to build on the excellent working relationships it has with other service areas within Lincolnshire County Council, and with other Lincolnshire Risk Management Authorities to deliver partnership projects for the benefit of residents and communities across the county. Further updates will be presented to future meetings of this committee.

### 3. Consultation

# a) Risks and Impact Analysis

N/A

# 4. Appendices

N/A

# 5. Background Papers

No background papers within Section 100D of the Local Government Act 1972 were used in the preparation of this report.

This report was written by Matthew Harrison, who can be contacted on 07771 837565 or matthew.harrison@lincolnshire.gov.uk.





Open Report on behalf of Andrew Crookham, Executive Director - Resources

Report to: Flood and Water Management Scrutiny Committee

Date: 20 February 2023

Subject: Flood and Water Management Scrutiny Committee Work

**Programme** 

# **Summary:**

This item enables the Committee to consider and comment on the content of its work programme to ensure that scrutiny activity is focused where it can be of greatest benefit. Members are encouraged to highlight items that could be included for consideration in the work programme.

The work programme will be reviewed at each meeting of the Committee to ensure that its contents are still relevant and will add value to the work of the Council and its partners.

# **Actions Required:**

The Flood and Water Management Scrutiny Committee is invited to: -

- (1) review, consider and comment on the work programme; and,
- (2) highlight for discussion any additional scrutiny activity which could be included for consideration in the work programme; and note the terms of reference of the Flood and Water Management Scrutiny Committee, as agreed by the County Council.

# 1. Background

Overview and Scrutiny should be positive, constructive, independent, fair, and open. The scrutiny process should be challenging, as its aim is to identify areas for improvement. Scrutiny activity should be targeted, focused and timely and include issues of corporate and local importance, where scrutiny activity can influence and add value.

Overview and scrutiny committees should not, as a rule, involve themselves in relatively minor matters or individual cases, particularly where there are other processes, which can handle these issues more effectively.

All members of overview and scrutiny committees are encouraged to bring forward important items of community interest to the committee whilst recognising that not all items will be taken up depending on available resource.

# 2. Work Programme

20 FEBRUARY 2023			
	ltem	Contributor	
1.	Floods Team Update (inc. \$19 Investigations & Surface Flooding)	Matthew Harrison, Flood Risk Manager	
2.	Environment Agency Update	Morgan Wray, Area Flood and Coastal Risk Manager, Environment Agency	
3.	Anglian Water Update	Jonathan Glerum, Anglian Water	
4.	Internal Drainage Boards	Andrew McGill, Lindsey Marsh Drainage Board Jane Froggatt, Witham & Humber Drainage Boards	

	15 MAY 2023			
	Item	Contributor		
5.	Floods Team Update (inc. S19 Investigations)	Matthew Harrison, Flood Risk Manager		
6.	Environment Agency Update	Morgan Wray, Area Flood and Coastal Risk Manager, Environment Agency		
7.	Anglian Water Update	Jonathan Glerum, Anglian Water		

18 SEPTEMBER 2023			
	Item	Contributor	
8.	Floods Team Update (inc. S19 Investigations)	Matthew Harrison, Flood Risk Manager	
9.	<b>Environment Agency Update</b>	Morgan Wray, Area Flood and Coastal Risk Manager, Environment Agency	
10.	Anglian Water Update	Jonathan Glerum, Anglian Water	

# 3. Items to be Considered/Programmed

- Natural Flood Management
- South Lincolnshire Water Partnership (SLWP) & Water Resources East Progress Update (TBC/Feb 2023)

- Coastal Adaptation Strategy
- Lincolnshire Reservoirs- Update
- Sewage Scheme

# 4. Conclusion

Members of the Committee are invited to review, consider and comment on the work programme and highlight for discussion any additional scrutiny activity which could be included for consideration in the work programme.

Consideration should be given to the items included in the work programme as well as any 'items to be programmed' that may be listed.

#### 5. Consultation

# a) Risks and Impact Analysis

Not Applicable

# 6. Background Papers

No background papers within Section 100D of the Local Government Act 1972 were used in the preparation of this report.

This report was written by Kiara Chatziioannou, Scrutiny Officer, who can be contacted on 07500 571868 or by e-mail at <a href="mailto:kiara.chatziioannou@lincolnshire.gov.uk">kiara.chatziioannou@lincolnshire.gov.uk</a>.

